PROFESSIONAL SERVICES STRUCTURE – DIRECTORATES

VICE-CHANCELLOR
Professor Trevor McMillan

DEPUTY VICE-CHANCELLOR
Professor Mark Ormerod

PRO VICE-CHANCELLOR FOR EDUCATION
Professor Helen O'Sullivan

MARKETING & COMMUNICATIONS

Lorraine Westwood (Director)

- Marketing
- Communications
- International recruitment & development
- Market Insights
- Student Recruitment and Outreach
- Widening Participation
- Brand and Reputation

STUDENT & ACADEMIC SERVICES

Dr Helen Galbraith (Academic Registrar & Secretary and Director)

- Planning
- Timetabling
- Admissions & Immigration Compliance
- Student Records & Examinations
- Legal & Governance
- Quality Assurance
- Student Appeals, Complaints & Conduct
- Student Services Centre
- Counselling & Mental Health Support
- Disability & Dyslexia Support
- Faith & Chaplaincy Services

HUMAN RESOURCES

Rachel Adams (Director)

- Human Resources
- Organisational Development
- Occupational Health & Safety
- Equality and Diversity
- Keele Day Nursery

RESEARCH, INNOVATION & ENGAGEMENT

Dr Mark Bacon (Director)

- Research and Innovation Support Enhancement (RaISE) Team
- Partnership Development
- Local Growth
- Keele University Science & Innovation Park
- Development & Supporter Engagement
- Arts Keele

FINANCE

Paul Buttery (Director of Finance)

- Financial Reporting
- Payroll & Pensions
- Income Office
- Procurement
- Accounts Payable
- Treasury & Research Accounting

ESTATES & DEVELOPMENT

Phil Butters (Director)

- Accommodation & Residential Services
- Events & Conferencing
- Energy Management
- Environmental Sustainability
- Retail & Catering
- Grounds Maintenance
- Portering & Post
- Site Security & Incident Planning
- Sport & Physical Activity
- Car Parking, Travel & Transport
- Waste Management & Recycling
- Facilities Management
- Capital Projects

INFORMATION SERVICES

Dan Perry (Chief Information Officer)

- Information Technology Services
- Management Information Services
- Telecommunications
- Audio Visual Services
- Campus Library
- CEC Health Library

KEELE INSTITUTE FOR INNOVATION AND TEACHING EXCELLENCE (KIITE)

Dr Rafe Hallett (Director)

- Careers & Employability
- KRISP
- Experiential Learning
- Academic Development
- Student Learning & Development
- Technology Enhanced Learning

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